



October 21, 2015

TSD, Inc.
Transportation Systems Design, Inc.
Mr. Andrew Ballard
President

Hello Andrew,

Now that the dust has almost settled and the inevitable job of tying down all the loose ends has begun, I wanted to take this opportunity to personally thank you and your team for a job well done during the World Meeting of Families and the Papal visit to Philadelphia, PA.

Given that you and your team were originally engaged to provide just transportation services for Clergy, Dignitaries, VIP's and staff in support of the Papal Visit Sept. 26-27, 2015, your willingness to shift gears and take on the additional responsibilities of consulting on the Papal Visit's overall transportation plan was a life-saver.

Your ability to represent the World Meeting and my office when working in conjunction with local and federal law enforcement agencies (United States Secret Service, Philadelphia Police Department, and the Pennsylvania Highway Patrol to name just a few) allowed me to stay focused on the overall event.

This, along with your in-depth understanding of the United States Secret Service (USSS) naming the visit a National Security Special Event (NSSE) and the security restrictions placed on the transportation plan as a result made your team instrumental to our success.

Andrew, I am grateful for the opportunity to work with TSD on this historic event and I applaud you for your team's dedication, hard work, and flexibility. Please feel free to use me as a recommendation for any large event requiring complex transportation services in the future.

Thanks again!

Jack O'Brien
Director of Event Services
World Meeting of Families – Philadelphia 2015